Frimley Park adult CF centre

Frimley Park adult CF centre provides care for 110 people. The service has dedicated inpatient and outpatient facilities adjoining the main respiratory ward. The number of people seen at the centre is increasing at a faster rate than it has historically due to an enhanced reputation and enhanced links to paediatric services. The peer review panel noted the team’s enthusiasm and dedication to delivering a high quality service. The centre runs a homecare programme, but support is only for selected patients due to capacity limitations within the multidisciplinary team (MDT).

Service users identified the friendliness and accessibility of the MDT, the availability of staff at the outpatient clinic, the cross-infection measures and overall cleanliness as areas of excellence at Frimley Park. Lack of parking, pharmacy and outpatient waiting times and the variable transition experience were notable areas for improvement.

The peer review panel identified the purpose-built inpatient and outpatient facilities, enthusiastic MDT and clinical care guidelines as areas of good practice.

The panel’s key recommendations were to address staffing shortfalls in physiotherapy, pharmacy, psychology and social work and develop a five-year plan forecasting annual increases in patient numbers to ensure the unit is adequately staffed. The panel also recommended developing a transition pathway with centres whose patients will transfer to Frimley Park and expanding support for the homecare services.