Southampton and Poole, Wessex Adult CF Service

The Wessex Adult Cystic Fibrosis Service at Southampton and Poole cares for 226 adults: 37 in Poole and 189 in Southampton. The two sites have recently taken the decision to merge to become the Wessex Adult CF Centre, with care to be delivered by one team across both sites. This innovative ‘one centre on two sites’ model of care will provide the opportunity to maximise resource and expertise.

Areas of excellence identified by service users include the accessibility of the CF team, infection control at both the outpatient and inpatient services, and the cleanliness of the outpatient unit. Areas for improvement include inpatient and outpatient waiting times and the ward food.

Good practice examples noted by the panel include the experienced and dedicated MDT on both sites, the commitment of senior clinicians and management to delivering the ‘one centre on two sites’ model of care, and the service’s strong research infrastructure and commitment to enrolment in clinical trials.

Key recommendations include the need to develop a formal implementation plan for the new model, and the development of shared protocols and pathways for all aspects of service provision to ensure equality of care across both sites. The panel also recommends reviewing seniority and leadership in all multidisciplinary groups, and giving consideration to appointing a service lead for each discipline.

The panel further recommends a follow-up review within two years following implementation of the new model.