

Papworth Abstract

The Papworth service provides care for 276 adults with cystic fibrosis. The service was judged to produce excellent care.

The consultant team of five have considerable CF experience and are keen to support research. The nursing team are judged to be very committed. The physiotherapists were felt to be experienced and committed. Dietitians at the centre were also found to be strong and committed. The pharmacy support was found to be of a high standard.

Staffing shortfalls in specialist nursing and physiotherapy need to be urgently addressed. The report also identifies the need to enhance clinical psychology staffing in order to fully address the psychological needs of patients as patient numbers grow. These shortfalls have hindered the ability of an experienced and committed team to fully meet the 2011 Cystic Fibrosis Standards of Care specification. For example, additional resource could allow a physiotherapist and specialist nurse to review all patients during outpatient visits in line with national standards.

The report considered direct feedback from users of the Papworth Service. Users identified strengths in hospital cleanliness; patient care and communication with patients. Users identified improving waiting times as an area for improvement.

The Centre was asked to consider how they would meet the projected growth in patient numbers, particularly in terms of providing for additional in-patient beds and outpatient clinics. The report also stated that providing a Homecare team could be considered in order to provide support for patients in the community.