

# Cystic Fibrosis our focus

**Quality Improvement Working Group  
Wednesday 23 September**

## **Quality Improvement Working Group (QIWG)**

The Quality Improvement (QI) working group is where people with CF, parents, clinicians and Trust staff have equal say in developing the Trust's QI strategy and key projects that improve CF care and services across the UK.

### **Overview from Wednesday 23 September –**

*Sophie Lewis, Clinical Quality Improvement Adviser*

“It was very exciting to have our first meeting on 23 September! We started the meeting by going through the usual paperwork of setting up a new group, establishing how we wanted the group to work and what was expected of each of us. There were varying degrees of experience of quality improvement within the group; however, each one of us has an experience of cystic fibrosis. Whatever that angle may be – patient, parent or health professional – we have one common theme and drive: to enhance CF patients' lives.



“It's important for us to understand the information we can use to improve CF care. We had presentations showing us what is co-production is by Jono Broad and how QI works by Tracy Turc-Millo, with a quick overview of the Plan-Do-Study-Act cycle used in QI projects. We also heard about [the UK CF Registry data](#) from Susan Charman and the Trust's ongoing QI projects like the Patient Reported Experience Measures project which I spoke about, both of which we can use to understand how the CF community is doing and shape our strategy.

“We then created two interactive whiteboards, so each of us could give our opinion of what we felt our three-year aim and key values should be. To give you a feel, here are two of the aims that have been proposed so far:

- **Better pathways for the CF journey: improve efficiency in outpatient encounters, improve inpatient admission with streamlined bed management**
- **A consistent approach to engagement of patients, families and clinical teams, working as partners**

“We will receive our ideas and vote for the Trust's QI aims and values in our next meeting, in January 2021.”