

Cystic Fibrosis our focus

West of Scotland Service, Gartnavel Hospital

The adult cystic fibrosis service at Gartnavel General Hospital is well established with an experienced and dedicated multidisciplinary team (MDT) that is actively involved in research and clinical trials. The service does not have a dedicated inpatient unit but is integrated within the respiratory base, which is moving to a new state-of-the-art building with single room, en suite accommodation in 2015.

Service users identified the accessibility of the CF team, and the cleanliness and cross-infection protection in the outpatients facility as areas of excellence. Areas for improvement include the car parking arrangements, the food and the waiting times for admission.

Examples of good practice identified by the panel include the approachable consultant body and enthusiastic MDT, the high quality physiotherapy service and the experienced pharmacists who provide excellent inpatient and outpatient services.

The panel made a number of key recommendations, including identifying appropriate MDT accommodation and office space in the new build, and the need for single side room accommodation in the interim. Other areas of improvement included access to an experienced social worker, improved access to a specialist dietitian, and formalising communication of annual assessment, with clear feedback to patients.