

Quality Improvement Working Group Tuesday 16 March 2021

Quality Improvement Working Group (QIWG)

The Quality Improvement (QI) working group is where people with cystic fibrosis (CF), parents, clinicians and Trust staff have equal say in developing the Trust's QI strategy and key projects that improve CF care and services across the UK.

Overview from Tuesday 16 March 2021 –

Sophie Lewis, Clinical Quality Improvement Adviser

It was so lovely getting together with the group for our second meeting.

We started with an overview from **Anna Mc McCulloch**, Clinical Psychologist from All Wales Adult CF Service, on their Patient Leadership project, where the main objective is to improve patient collaboration in their service. One of the main learnings from the project that stuck out for me was realising that we need to encourage patient involvement at the inception of ideas rather than asking at the end if they are happy with it (which seems such a simple way to approach any improvement project).



We then moved on to the main theme of the afternoon, which was about **setting our three-year aims and values**. This rapidly changed into **aims and principles**, as this the group felt it reflected more of what we were trying to achieve. We broke out into two groups, where we reflected on the current whiteboard of ideas already submitted and asked the question to the group, 'What would you like to see happen in CF care over the next three years?'

Discussions were made from both groups; each came together and went through the combined ideas and suggestions for both. They were then sent to the wider group for discussion. A few examples of these were:

- Best practice share globally
- Collaborative approach patient collaboration unique to each, MDT Adult and pds
- More focused, value base cost and benefits

We also discussed the UK Cystic Fibrosis Conference (UKCFC) and how we wanted to tell the wider CF community about our working group and get their opinion on our work so far. We created a poster to share at the conference, as an opportunity for those in attendance to reflect on our three-year aims and principles.

We hope that the collaboration of ideas coming together from both QIWG members and the wider community will shape our strategy.