

Job description

Job Title: Community Fundraiser - Northern Ireland

Reporting To: Community Development Fundraising Manager

Responsible for: No direct reports

Department: Fundraising

Location: Home Based

Hours: 3 Days a week / 21 hours per week

Salary: £26,265 pa FTE (Pro Rota salary £15,975 pa)

Main Job Role

Deliver high levels of stewardship to a variety of volunteers, supporters, and community events. Identify and prospect for fundraising opportunities to maximise fundraising activity and income. Significantly raise regional profile to grow core income and supporter/donor involvement.

Main Duties

- 1. Responsible for the management and development of volunteer community fundraisers
- 2. Use of exceptional stewardship skills to guide, support and retain volunteers, supporters, and donors by demonstrating in-depth knowledge and understanding of the supporter/donor journey.
- 3. Use of existing and new networks to maximise potential fundraising activities, whilst deepening supporter/donor relationships to drive second actions.
- 4. To attend and represent the Cystic Fibrosis Trust at meetings and events when required.
- 5. Increase regional visibility through effective marketing and communication of fundraising activities using a variety of media including but not limited to: digital, white copy (e.g. newsletters, posters etc.), telemarketing etc. balancing cost and expected impact.
- 6. Collaborate with other income generation teams and wider, to maximise income potential, fundraising support, and donor development.
- 7. Support the Community Development and Fundraising Manager to develop a range of plans that enable the Trust to achieve its income generation targets through community fundraising activities.
- 8. To use a range of systems and databases to accurately record, supporter information in line with GDPR.
- 9. Act as the 'go to' person for volunteers, branches, and groups on all aspects of event management and community fundraising activity.
- Undertake community development and fundraising activities in accordance with Trust policies and procedures, good practice and within charity law, managing contracts, agreements, and relationships appropriately.
- 11. Undertake any other reasonable duties consistent with the skills, duties, and managerial level as directed by the Trust.

Person Specification: Community Fundraiser - Northern Ireland

| Experience | | |
|------------|---|-----------|
| Ess | ential | Desirable |
| 1. | Educated to A level or equivalent | |
| 2. | Proven experience of community fundraising and | |
| | volunteer management. | |
| 3. | Significant understanding of relational fundraising | |
| | and relational management principles. | |
| 4. | Managing and updating budget/financial | |
| | information to achieve income and expenditure | |
| | targets. | |
| 5. | Effective project management experience to | |
| | achieve agreed delivery and outcomes. | |
| 6. | Experience of using Microsoft Office Suite, | |
| | including word, excel, PowerPoint etc. to produce | |
| | a range of documents and information. | |
| 7. | Working independently and as part of a team to | |
| | reach allocated targets. | |
| 8. | Experience of fundraising databases. | |
| 9. | Experience of other fundraising departments. | |

| Skills and Knowledge | | |
|----------------------|--|-----------|
| Essential | | Desirable |
| 1. | Well-developed oral and written communication | |
| | skills with the ability to influence, engage, | |
| | negotiate, and present to diverse audiences. | |
| 2. | Ability to collaborate effectively with a range of | |
| | people using appropriate working styles to | |
| | achieve team and organisational goals. | |
| 3. | Awareness of and experience of using a range of | |
| | digital platforms. | |
| 4. | Excellent attention to detail. | |
| 5. | Ability to use initiative to find solutions. | |
| 6. | Ability to work with independence but also as part | |
| | of the team. | |
| 7. | Excellent relationship management skills. | |
| 8. | Effective time-management with the ability to | |
| | manage conflicting priorities and to work flexibly | |
| | as agreed with the line manager. | |
| 9. | Understanding of Gift Aid, Data Protection Laws, | |
| | and insight of fundraising codes of practice. | |

| Personal Qualities | | | | |
|--------------------|---|---|--|--|
| Essential | | Desirable | | |
| 1. 2. | Target oriented but also able to see the bigger picture. Able to collaborate with others within own and wider teams | Able to be self-directed when working alone and collaboratively as part of a team. Creativity, innovation, and | | |
| 3. 4. 5. | Able to manage multiple relationships. Able to manage stakeholder relationships A team player. | resourcefulness to identify opportunities. | | |

| 6. | Able to maintain own resilience and to motivate self and others. | |
|-----|--|--|
| 7. | Able to manage self during times of organisational change and uncertainty. | |
| 8. | A passion for the Cystic Fibrosis Trust's vision. | |
| 9. | A confident decision maker. | |
| 10. | . Excellent customer service manner and | |
| | relationship builder. | |

| Ot | Other Requirements | |
|-----|---|-----------|
| Ess | ential | Desirable |
| 1. | Full UK driving licence and access to a road worthy car and have business insurance. | |
| 2. | Able to work flexibly, including working in the evenings and at weekends. | |
| 3. | Ability and willingness to travel throughout the UK to attend supporter led events | |
| 4. | Ability and willingness to attend Head Office and other venues throughout the UK for meetings, workshops, training courses and Trust events | |
| 5. | Attend team and organisational meetings to report on progress and actively contribute to discussions. | |

This JD and PS was updated February 2021