

Quality Improvement Working Group (QI WG)

The Quality Improvement (QI) working group is where people with cystic fibrosis (CF), parents, clinicians, and Trust staff have equal say in developing the Trust's QI strategy and key projects that improve CF care and services across the UK.

Overview from Thursday 14th April virtual meeting

After a brief gap in meetings due to staff changes at the Trust, the working group met in April 2022 to pick up where we had left off.

Quality Improvement (QI) Strategy and Ways of Working

We discussed the draft QI Strategy developed from previous meetings and WG members provided comments on suggestions to strengthen the strategy, including:

- Ensuring that the evaluation of our QI work includes qualitative as well as quantitative approaches
- Considering whether additional information from CF staff could complement the findings from patient experience surveys
- Including work on gathering case studies

The QI team at the Trust will finalise the strategy now and take it through internal sign-off.

We also reviewed our Terms of Reference (ToR), which outline the group's ways of working. The ToR were agreed by the group and will be reviewed annually in April.

Patient-Reported Experience Measures (PREMs) surveys

We reviewed drafts of the UK-wide reports summarising data from our patient experience surveys and discussed the key findings. Group member's made suggestions of how to strengthen the messaging in the reports and shared their key take-aways from the data.

The reports have since been published and are available at: www.cysticfibrosis.org.uk/QI

We also considered what, if anything, we may wish to change in the surveys for the next cycle of data collection to improve data quality and completeness. Members made several suggestions of amendments that could be useful, which the QI team has since implemented.

Projects

QI WG members heard about two project opportunities they could get involved with to advise on upcoming QI work led by the Trust:

- A pilot project to develop a new holistic report and complementary support offer for CF services that will help them take data insights further – the T&F group would advise on the planning of the project, the content of holistic reports and the evaluation
- A project to update and then test the new PREMs survey – the T&F group would advise on wording of questions and format of questionnaire

Any other business

The QI team will advertise opportunities to join the working group, as membership is not at maximum capacity yet.

Our next meeting will be in September 2022