

CF Connect request form

CF Connect puts you in touch with a trained parent volunteer who you can talk to in confidence about having a child with cystic fibrosis.

To access this service please fill in this request form and email it to **helpline@cysticfibrosis.org.uk**. If you cannot fill in the form for any reason please call our friendly helpline team on **0300 373 1000** and one of the team can go through this with you over the phone.

Your name	
Your child's name and age	
Contact email address	
Contact phone number	

How would you like to speak with a volunteer? Please tick to indicate:

Email Phone

If you selected phone what is your availability? Please try to be flexible. Calls should take place within helpline opening hours (weekdays 10am–4pm) where possible.

Mon	Tue	Wed	Thurs	Fri
Morning	Morning	Morning	Morning	Morning
Afternoon	Afternoon	Afternoon	Afternoon	Afternoon
Evening	Evening	Evening	Evening	Evening

Please write any specific times of day here if needed:

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Why would you like support from a CF Connect volunteer?

Here you can explain why you would think this support would be helpful for you.

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What would you like your CF Connect volunteer to know about you and your child before calling you?

You could write here if you have any specific questions or worries. You can also write what you'd like to talk about, for example modulators, balancing work, childcare and CF, school and nursery, etc.

How we will use your information:

- We will share the information in this form with our parent volunteer(s) that we need to share for the purpose of the call. This information is usually minimal and won't include surnames.
- We will contact you after you speak with a parent volunteer to send you a survey about your experience and offer further support. The feedback given in the survey will be used to develop and promote our service.
- Share your story to help us promote our CF Connect service and raise awareness of how our support helps people living with cystic fibrosis. To protect your privacy we always change names and any identifying details when we share these. If you'd prefer that we do not share your story please tick here

Once you have completed all sections of the form please email this to **helpline@cysticfibrosis.org.uk**

cysticfibrosis.org.uk

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