



### **About text donations**

Text donation is an easy and simple way to donate. If a service is advertised as a text donation service then the money is taken from your mobile phone account or pre-pay balance and paid to us by your network.

If you make a text donation, the Cystic Fibrosis Trust (registered charity number (England and Wales) 1079049, Registered Charity No. (Scotland) SC040196) will receive 100% of your donation(s). You may also be charged for one text message each time you text us at your network's charity or network rate. You must be 16+ and always get the bill payer's permission.

By texting YELLOW you agree to receive up to 5 free messages about us and how you can help support our work. Reply STOP to any message to opt out at any time.

If you access the internet from a mobile phone you may incur data charges. Please ensure that the connection you use is secure and take reasonable security precautions when clicking any URL or filling in any mobile web form that we might send to you.

The Cystic Fibrosis Trust retains ownership of the information and it is not sold or used by any third party for marketing purposes.

The Cystic Fibrosis Trust has contracted with RSM 2000 Ltd to act as our SMS service provider to process the messages and data on our behalf. RSM 2000 Ltd is a specialist service provider to the charity sector. Your data is stored on secure servers in the EU using the equivalent to Payment Card Industry standards (PCI-DSS level 1).

You have the right to opt out of SMS marketing messages at any time by replying STOP to any message or calling our SMS service provider RSM 2000 on 03306600425. Please do not use this number for contacting the Trust – it is purely for any issues that you may have about our text donation services.