

Cystic Fibrosis what, exactly?

Birmingham Heartlands.

This is a well-established adult centre staffed by enthusiastic and skilled staff. However the unit is not sufficiently resourced to meet the increasing number of adult patients in the catchment area.

The Centre was found to have good practice in its purpose built unit; its excellent approach to CF care and in its communication with patients.

The most significant area of concern noted is the lack of capacity in outpatients as a result of the increasing number of patients attending, which potentially presents a health risk due to cross infection.

The report commented on the quality of care across the multidisciplinary team.

All consultants were found to have sufficient experience to carry out their CF roles.

There is a highly trained and motivated physiotherapy team.

Both the dieticians and pharmacist were found to be knowledgeable and experienced.

The psychologist provides a good service and has good relationships with other members of the multi-disciplinary team.

There is an excellent team of nurses with staff found to be friendly and motivated.

The user feedback identified areas of excellence in relation to the quality of nursing; good communication with patients and surveying of patients. The most important area of improvement identified by users was waiting times for routine inpatient access and emergency admissions.